



# Home Report

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**SHEPHERD**  
CHARTERED SURVEYORS

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Residential | Commercial | Property & Construction



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# Scottish Single Survey



# Single Survey

survey report on:

|                           |  |
|---------------------------|--|
| <b>Property address</b>   | 34 Veronica Crescent<br>Kirkcaldy<br>KY1 2LH |
| <b>Customer</b>           | Teresa O'Donnell                             |
| <b>Customer address</b>   | 34 Veronica Crescent<br>Kirkcaldy<br>KY1 2LH |
| <b>Prepared by</b>        | Shepherd Chartered Surveyors                 |
| <b>Date of inspection</b> | 25/04/2025                                   |



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## PART 1 - GENERAL

### 1.1 THE SURVEYORS

The Seller has engaged the Surveyors to provide the Single Survey Report and a generic Mortgage Valuation Report for Lending Purposes. The Seller has also engaged the Surveyors to provide an Energy Report in the format prescribed by the accredited Energy Company.

The Surveyors are authorised to provide a transcript or retype of the generic Mortgage Valuation Report on to Lender specific pro-forma. Transcript reports are commonly requested by Brokers and Lenders. The transcript report will be in the format required by the Lender but will contain the same information, inspection date and valuation figure as the generic Mortgage Valuation Report and the Single Survey. The Surveyors will decline any transcript request which requires the provision of information additional to the information in the Report and the generic Mortgage Valuation Report until the Seller has conditionally accepted an offer to purchase made in writing.

Once the Seller has conditionally accepted an offer to purchase made in writing, the Purchaser's lender or conveyancer may request that the Surveyors provide general comment on standard appropriate supplementary documentation. In the event of a significant amount of documentation being provided to the Surveyors, an additional fee may be incurred by the Purchaser. Any additional fee will be agreed in writing.

If information is provided to the Surveyors during the conveyancing process which materially affects the valuation stated in the Report and generic Mortgage Valuation Report, the Surveyors reserve the right to reconsider the valuation. Where the Surveyors require to amend the valuation in consequence of such information, they will issue an amended Report and generic Mortgage Valuation Report to the Seller. It is the responsibility of the Seller to ensure that the amended Report and generic Mortgage Valuation Report are transmitted to every prospective Purchaser.

The individual Surveyor will be a member of the Royal Institution of Chartered Surveyors who is competent to survey, value and report upon Residential Property<sup>1</sup>.

If the Surveyors have had a previous business relationship within the past two years with the Seller or Seller's Agent or relative to the property, they will be obliged to indicate this by marking the adjacent box.

The Surveyors have a written complaints handling procedure. This is available from the offices of the Surveyors at the address stated.

### 1.2 THE REPORT

The Surveyors will not provide an amended Report on the Property, except to correct factual inaccuracies.

The Report will identify the nature and source of information relied upon in its preparation.

The Surveyor shall provide a Market Value of the Property, unless the condition of the Property is such that it would be inappropriate to do so. A final decision on whether a loan will be granted rests with the Lender who may impose retentions in line with their lending criteria. The date of condition and value of the property will be the date of inspection.

Prior to 1 December 2008, Purchasers have normally obtained their own report from their chosen Surveyor. By contrast, a Single Survey is instructed by the Seller and made available to all potential Purchasers in expectation that the successful Purchaser will have relied upon it. The Royal Institution of Chartered Surveyors rules require disclosure of any potential conflict of interest when acting for the Seller and the Purchaser in the same transaction. The Single Survey may give rise to a conflict of interest and if this is of concern to any party they are advised to seek their own independent advice.

The Report and any expressions or assessments in it are not intended as advice to the Seller or Purchaser or any other person in relation to an asking price or any other sales or marketing decisions.

<sup>1</sup> Which shall be in accordance with the current RICS Valuation Standards (The Red Book) and RICS Rules of Conduct.

# Terms and Conditions

The Report is based solely on the Property and is not to be relied upon in any manner whatsoever when considering the valuation or condition of any other property.

If certain minor matters are mentioned in the Report it should not be assumed that the Property is free of other minor defects.

Neither the whole nor any part of the Report may be published in any way, reproduced or distributed by any party other than the Seller, prospective purchasers and the Purchaser and their respective professional advisers without the prior written consent of the Surveyors.

## 1.3 LIABILITY

The Report is prepared with the skill and care reasonably to be expected of a competent residential surveyor who is a member of the Royal Institution of Chartered Surveyors.

The Report is addressed to the Seller and was prepared in the expectation that it (or a complete copy) along with these Terms and Conditions (or a complete copy) would (or, as the case might be, would have been) be disclosed and delivered to:

- the Seller;
- any person(s) noting an interest in purchasing the Property from the Seller;
- any person(s) who make(s) (or on whose behalf is made) an offer to purchase the Property, whether or not that offer is accepted by the Seller;
- the Purchaser; and
- the professional advisers of any of these.

The Surveyors acknowledge that their duty of skill and care in relation to the Report is owed to the Seller and to the Purchaser. The Surveyors accept no responsibility or liability whatsoever in relation to the Report to persons other than the Seller and the Purchaser. The Seller and Purchaser should be aware that if a Lender seeks to rely on this Report they do so at their own risk. In particular, the Surveyors accept no responsibility or liability whatsoever to any Lender in relation to the Report. Any such Lender relies upon the Report entirely at their own risk.

## 1.4 GENERIC MORTGAGE VALUATION REPORT

The Surveyors undertake to the Seller that they will prepare a generic Mortgage Valuation Report, which will be issued along with the Single Survey. It is the responsibility of the Seller to ensure that the generic Mortgage Valuation Report is provided to every potential Purchaser.

## 1.5 TRANSCRIPT MORTGAGE VALUATION FOR LENDING PURPOSES

The Surveyors undertake that on being asked to do so by a prospective purchaser, or his/her professional advisor or Lender, they will prepare a Transcript Mortgage Valuation Report for Lending Purposes on terms and conditions to be agreed between the Surveyors and Lender and solely for the use of the Lender and upon which the Lender may rely. The decision as to whether finance will be provided is entirely a matter for the Lender. The Transcript Mortgage Valuation Report will be prepared from information contained in the Report and the generic Mortgage Valuation Report<sup>2</sup>.

## 1.6 INTELLECTUAL PROPERTY

All intellectual property rights whatsoever (including copyright) in and to the Report, excluding the headings and rubrics, are the exclusive property of the Surveyors and shall remain their exclusive property unless

<sup>2</sup> Which shall be in accordance with the current RICS Valuation Standards (The Red Book) and RICS Rules of Conduct.

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they assign the same to any other party in writing.

## 1.7 PAYMENT

The Surveyors are entitled to refrain from delivering the Report to anyone until the fee and other charges for it notified to the Seller have been paid. Additional fees will be charged for subsequent inspections and Reports.

## 1.8 CANCELLATION

The Seller will be entitled to cancel the inspection by notifying the Surveyor's office at any time before the day of the inspection.

The Surveyor will be entitled not to proceed with the inspection (and will so report promptly to the Seller) if after arriving at the property, the Surveyor concludes that it is of a type of construction of which the Surveyor has insufficient specialist knowledge to be able to provide the inspection satisfactorily. The Surveyor will also be entitled not to proceed if after arriving at the property, the surveyor concludes that the property is exempt under Part 3 of The Housing (Scotland) Act 2006 as detailed in the (Prescribed Documents) Regulations 2008. If there is a potential threat to their health or personal safety, the inspection may be postponed or cancelled, at the Surveyor's discretion.

In the case of cancellation or the inspection not proceeding, the Surveyor will refund any fees paid by the Seller for the inspection and Report, except for expenses reasonably incurred and any fee due in light of the final paragraph of this section.

In the case of cancellation by the Seller, for whatever reason, after the inspection has taken place but before a written report is issued, the Surveyor will be entitled to raise an invoice equivalent to 80% of the agreed fee.

## 1.9 PRECEDENCE

If there is any incompatibility between these Terms and Conditions and the Report, these Terms and Conditions take precedence.

## 1.10 DEFINITIONS

- the "Lender" is the party who has provided or intends or proposes to provide financial assistance to the Purchaser towards the purchase of the Property and in whose favour a standard security will be granted over the Property;
- the "Transcript Mortgage Valuation Report for Lending Purposes" means a separate report, prepared by the Surveyor, prepared from information in the Report and the generic Mortgage Valuation Report, but in a style and format required by the Lender. The Transcript Mortgage Valuation Report for Lending Purposes will be prepared with the skill and care reasonably to be expected from a surveyor who is a member of the Royal Institution of Chartered Surveyors and who is competent to survey, value and report on the Property;
- the "Generic Mortgage Valuation Report" means a separate report, prepared by the Surveyor from information in the Report but in the Surveyor's own format;
- the "Market Value" is *the estimated amount for which a property should exchange on the date of valuation between a willing buyer and a willing seller in an arm's-length transaction after proper marketing wherein the parties had each acted knowledgeably, prudently and without compulsion*;
- the "Property" is the property which forms the subject of the Report;
- the "Purchaser" is the person (or persons) who enters into a contract to buy the Property from the Seller;

# Terms and Conditions

- a "prospective Purchaser" is anyone considering buying the Property;
- the "Report" is the report, of the kind described in Part 2 of these Terms and Conditions and in the form set out in part 1 of Schedule 1 of the Housing (Scotland) Act 2006 (Prescribed Documents) Regulations 2008;
- the "Seller" is/are the proprietor(s) of the Property;
- the "Surveyor" is the author of the Report on the Property; and
- the "Surveyors" are the firm or company of which the Surveyor is an employee, director, member or partner (unless the Surveyor is not an employee, director, member or partner, when the "Surveyors" means the Surveyor) whose details are set out at the head of the Report.
- the "Energy Report" is the advice given by the accredited Energy Company, based on information collected by the Surveyor during the Inspection, and also includes an Energy Performance Certificate, in a Government approved format.

## PART 2 - DESCRIPTION OF THE REPORT

### 2.1 THE SERVICE

The Single Survey is a Report by an independent Surveyor, prepared in an objective way regarding the condition and value of the Property on the day of the inspection, and who is a member of the Royal Institution of Chartered Surveyors. It includes an Energy Report as required by Statute and this is in the format of the accredited Energy Company. In addition, the Surveyor has agreed to supply a generic Mortgage Valuation Report.

### 2.2 THE INSPECTION

The Inspection is a general surface examination of those parts of the Property which are accessible: in other words, *visible and readily available for examination from ground and floor levels, without risk of causing damage to the Property or injury to the Surveyor.*

All references to visual inspection refer to an inspection from within the property at floor level and from ground level within the site and adjoining public areas, without the need to move any obstructions. Any references to left or right are taken facing the front of the property.

The Inspection is carried out with the Seller's permission, without causing damage to the building or contents. Furniture, stored items and insulation are not moved.

Unless identified in the report the Surveyor will assume that no harmful or hazardous materials have been used in the construction. The presence or possible consequences of any site contamination will not be researched.

The Surveyor will not carry out an asbestos inspection, and will not be acting as an asbestos inspector in completing a Single Survey of properties that may fall within the Control of Asbestos in the Workplace Regulations. In the case of flats it will be assumed that there is a duty holder, as defined in the Regulations and that a Register of Asbestos and effective Management Plan is in place, which does not require any expenditure, or pose a significant risk to health. No enquiry of the duty holder will be made.

### 2.3 THE REPORT

The Report will be prepared by the Surveyor who carried out the property inspection and will describe various aspects of the property as defined by the headings of the Single Survey report with the comments

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being general and unbiased. The report on the location, style and condition of the property, will be concise and will be restricted to matters that could have a material effect upon value and will omit items that, in the Surveyor's opinion, are not significant. If certain minor matters are mentioned, it should not be interpreted that the property is free of any other minor defects.

Throughout the Report, the following repair categories will be used to give an overall opinion of the state of repair and condition of the property.

- 1 Category 3: Urgent repairs or replacement are needed now. Failure to deal with them may cause problems to other parts of the property or cause a safety hazard. Estimates for repairs or replacement are needed now.
- 2 Category 2: Repairs or replacement requiring future attention, but estimates are still advised.
- 3 Category 1: No immediate action or repair is needed.

**WARNING:** If left unattended, even for a relatively short period, Category 2 repairs can rapidly develop into more serious Category 3 repairs. The existence of Category 2 or Category 3 repairs may have an adverse effect on marketability, value and the sale price ultimately achieved for the property. This is particularly true during slow market conditions when the effect can be considerable.

Parts of the property, which cannot be seen or accessed, will not be reported upon and this will be stated. If the Surveyor suspects that a defect may exist within an unexposed area and which could have a material effect upon the value, he may recommend further investigation by specialist contractors.

## 2.4 SERVICES

Surveyors are not equipped or qualified to test the services and therefore no comment can be interpreted as implying that the design, installation and function of the services are in accordance/compliance with regulations, safety and efficiency expectations. However, comment is made where there is cause to suspect significant defects or shortcomings with the installations. No tests are made of any services or appliances.

## 2.5 ACCESSIBILITY

A section is included to help identify the basic information interested parties need to know to decide whether to view a property.

## 2.6 ENERGY REPORT

A section is included that makes provision for an Energy Report, relative to the property. The Surveyor will collect physical data from the property and provide such data in a format required by an accredited Energy Company. The Surveyor cannot of course accept liability for any advice given by the Energy Company.

## 2.7 VALUATION AND CONVEYANCER ISSUES

The last section of the Report contains matters considered relevant to the Conveyancer (Solicitor). It also contains the Surveyor's opinion both of the market value of the property and of the re-instatement cost, as defined below.

*"Market Value" The estimated amount for which a property should exchange on the date of valuation between a willing buyer and a willing seller in an arm's-length transaction after proper marketing wherein the parties had each acted knowledgeably, prudently and without compulsion.* In arriving at the opinion of the Market Value the Surveyor also makes various standard assumptions covering, for example, vacant possession; tenure and other legal considerations; contamination and hazardous materials; the condition of un-inspected parts; the right to use mains services; and the exclusion of curtains, carpets etc. from the valuation. In the case of flats, the following further assumptions are made that:

- There are rights of access and exit over all communal roadways, corridors, stairways etc. and to use

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communal grounds, parking areas, and other facilities;

- There are no particularly troublesome or unusual legal restrictions;
- There is no current dispute between the occupiers of the flats or any outstanding claims or losses; and the costs of repairs to the building are shared among the co-proprietors on an equitable basis.

Any additional assumption, or any found not to apply, is reported.

*"Re-instatement cost" is an estimate for insurance purposes of the current cost of rebuilding the Property in its present form unless otherwise stated. This includes the cost of rebuilding the garage and permanent outbuildings, site clearance and professional fees, but excludes VAT (except on the fees).*

Sellers or prospective Purchasers may consider it prudent to instruct a reinspection and revaluation after a period of 12 weeks (or sooner if appropriate) to reflect changing circumstances in the market and/or in the physical condition of the Property.

# Single Survey

## 1. Information and scope of inspection

This section tells you about the type, accommodation, neighbourhood, age and construction of the property. It also tells you about the extent of the inspection and highlights anything that the surveyor could not inspect.

All references to visual inspection refer to an inspection from within the property without moving any obstructions and externally from ground level within the site and adjoining public areas. Any references to left or right in a description of the exterior of the property refer to the view of someone standing facing that part of the property from the outside.

The inspection is carried out without causing damage to the building or its contents and without endangering the occupiers or the surveyor. Heavy furniture, stored items and insulation are not moved. Unless identified in the report the surveyor will assume that no harmful or hazardous materials or techniques have been used in the construction. The presence or possible consequences of any site contamination will not be researched.

Services such as TV/cable connection, internet connection, swimming pools and other leisure facilities etc. will not be inspected or reported on.

|  |  |
|--|--|
| <b>Description</b>                               | A two storey ex Local Authority end terraced house with off street parking, single car garage and attached conservatory.   |
| <b>Accommodation</b>                             | GROUND FLOOR : Entrance Vestibule, Hall, Lounge, Wet/Shower Room and Dining Kitchen with Conservatory off.<br><br>FIRST FLOOR : Landing with Toilet off and three Bedrooms.  |
| <b>Gross internal floor area (m<sup>2</sup>)</b> | 95 approx.   |
| <b>Neighbourhood and location</b>                | The subjects are situated within an established residential estate constructed originally on behalf of the Local Authority, although a good number of properties are now in private ownership. Neighbouring properties are of comparable age and type. The local hospital is also situated nearby. A range of local amenities are available in the general area. |
| <b>Age</b>                                       | 1950 approx.   |
| <b>Weather</b>                                   | Dry and settled.   |
| <b>Chimney stacks</b>                            | <b>Visually inspected with the aid of binoculars where appropriate.</b><br><br>There is an original and shared, brick/roughcast chimney stack to the roof coverings and this was viewed from ground/street level only.   |

# Single Survey

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| <b>Roofing including roof space</b> | <p><b>Sloping roofs were visually inspected with the aid of binoculars where appropriate.</b></p> <p><b>Roof spaces were visually inspected and were entered where there was safe and reasonable access, normally defined as being from a 3m ladder within the property.</b></p> <p><b>If this is not possible, then physical access to the roof space may be taken by other means if the Surveyor deems it safe and reasonable to do so.</b></p> <p>The timber pitched roof is covered in tiles and these roof coverings were viewed from ground/street level only. The roof coverings are original and we would refer you to our comments below. PV panels which generate electricity have been fitted to the rear roof pitch. Comment on the working order of the PV panels and associated installations is outwith the scope of our inspection.</p> <p>The main roof space was accessed via the ceiling hatch contained within the first floor landing area. Our view of the roof space and timbers was obstructed by the presence of stored items, insulation products and partial flooring. The main roof space contains some electrical installations for the roof PV panels and also the cold water storage tank. It is apparent that the roof space access hatch has been enlarged with access ladders added and adjoining original roof timbers cut/ altered while referring you to our comments below.</p> |
| <b>Rainwater fittings</b>           | <p><b>Visually inspected with the aid of binoculars where appropriate.</b></p> <p>Metal rhones and downpipes are provided.</p>  |
| <b>Main walls</b>                   | <p><b>Visually inspected with the aid of binoculars where appropriate.</b></p> <p><b>Foundations and concealed parts were not exposed or inspected.</b></p> <p>The main walls of the property comprise brick construction and are roughcast/painted externally. Cavity wall insulation works have been carried out to the property in the past.</p>   |

# Single Survey

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| <b>Windows, external doors and joinery</b> | <p><b>Internal and external doors were opened and closed where keys were available.</b></p> <p><b>Random windows were opened and closed where possible.</b></p> <p><b>Doors and windows were not forced open.</b></p> <p>Double glazed external doors and windows are provided which were not tested, including the conservatory's French doors.</p>  |
| <b>External decorations</b>                | <p><b>Visually inspected.</b></p> <p>The main walls of the property comprise roughcasting with PVC and painted features.</p>  |
| <b>Conservatories / porches</b>            | <p><b>Visually inspected.</b></p> <p>The property has a rear attached conservatory which is accessed internally from the property's original rear kitchen external door. The conservatory comprises brick and PVC/glazed construction with a polycarbonate roof. The internal floor has fitted floor coverings while the conservatory also contained some furniture. The conservatory's double glazing as previously noted has not been tested.</p> |
| <b>Communal areas</b>                      | <p><b>Circulation areas visually inspected.</b></p> <p>There are no communal areas apparent within the boundaries of the subjects.</p>  |
| <b>Garages and permanent outbuildings</b>  | <p><b>Visually inspected.</b></p> <p>A driveway provides off street parking and also access to the single detached car garage of basic timber and felt construction. The rear garden grounds contain a timber and felt summer house. The garage and summer house were inspected externally only.</p>  |
| <b>Outside areas and boundaries</b>        | <p><b>Visually inspected.</b></p> <p>The subjects have the use of private areas of garden ground which incorporate the private driveway and partially shared boundaries. As a precaution, the full extent of boundaries/ownership, any rights of way and mutual maintenance liability for the subjects in general should be confirmed.</p>  |

# Single Survey

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| Ceilings                              | <p><b>Visually inspected from floor level.</b></p> <p>Plaster finish. The kitchen ceiling incorporates suspended tiles. Some sections of ceilings are covered in a textured product. The internal ceilings have not been tested for any possible asbestos content.</p>   |
| Internal walls                        | <p><b>Visually inspected from floor level.</b></p> <p><b>Using a moisture meter, walls were randomly tested for dampness where considered appropriate.</b></p> <p>Plaster finish. Some sections are timber lined and also covered in a textured product. The internal walls have not been tested for any possible asbestos content.</p>  |
| Floors including sub floors           | <p><b>Surfaces of exposed floors were visually inspected. No carpets or floor coverings were lifted.</b></p> <p><b>Physical access to the sub floor area may be taken if the Surveyor deems it is safe and reasonable to do so, and subject to a minimum clearance of 1m between the underside of floor joists and the solum as determined from the access hatch.</b></p> <p><b>Sub-floor areas were inspected only to the extent visible from a readily accessible and unfixed hatch by way of an inverted "head and shoulders" inspection at the access point.</b></p> <p>The internal flooring comprises concrete and timber construction with fully fitted floor coverings in place at the time of our inspection. There were no sub-floor areas apparent.</p> |
| Internal joinery and kitchen fittings | <p><b>Built-in cupboards were looked into but no stored items were moved.</b></p> <p><b>Kitchen units were visually inspected excluding appliances.</b></p> <p>The kitchen incorporates floor and wall mounted units, work top space and a sink. The internal joinery is fairly standard for a property of this age and type.</p>  |
| Chimney breasts and fireplaces        | <p><b>Visually inspected.</b></p> <p><b>No testing of the flues or fittings was carried out.</b></p> <p>There are no internal fireplaces. There is a wall mounted electric fire provided in the lounge and this was not tested or operated.</p>  |

# Single Survey

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| <b>Internal decorations</b>               | <p><b>Visually inspected.</b></p> <p>The property's internal decorations mainly comprise emulsioned and painted surfaces.</p>  |
| <b>Cellars</b>                            | <p><b>Visually inspected where there was a safe and purpose-built access.</b></p> <p>There are no cellars.</p>   |
| <b>Electricity</b>                        | <p><b>Accessible parts of the wiring were visually inspected without removing fittings. No tests whatsoever were carried out to the system or appliances. Visual inspection does not assess any services to make sure they work properly and efficiently and meet modern standards. If any services are turned off, the surveyor will state that in the report and will not turn them on.</b></p> <p>Mains supply with the meter contained within the entrance vestibule under stair cupboard and where some electrics for the roof PV panels are also contained.</p>  |
| <b>Gas</b>                                | <p><b>Accessible parts of the system were visually inspected without removing fittings. No tests whatsoever were carried out to the system or appliances. Visual inspection does not assess any services to make sure they work properly and efficiently and meet modern standards. If any services are turned off, the surveyor will state that in the report and will not turn them on.</b></p> <p>Mains gas is connected but we were unable to locate the property's gas meter.</p>   |
| <b>Water, plumbing, bathroom fittings</b> | <p><b>Visual inspection of the accessible pipework, water tanks, cylinders and fittings without removing any insulation.</b></p> <p><b>No tests whatsoever were carried out to the system or appliances.</b></p> <p>Mains water is connected and where visible, copper/metal and PVC plumbing installations are provided. The cold water storage tank is contained within the property's main roof space. The ground floor wet/shower room has been upgraded and incorporates a modern style WC and wash hand basin, fully fitted membrane floor and full "wet walling". The first floor toilet incorporates a WC and wash hand basin with extractor fan which was not tested.</p> |

# Single Survey

|                                       |  |
|---------------------------------------|--|
| <b>Heating and hot water</b>          | <p><b>Visual inspection of the accessible pipework, water tanks, cylinders and fittings without removing any insulation.</b></p> <p><b>No tests whatsoever were carried out to the system or appliances.</b></p> <p>The property has the use of a gas fired central heating system, the boiler for which is contained within the rear of the kitchen and will also serve the property's hot water supply. There is a separate hot water storage tank contained within a first floor bedroom cupboard.</p>  |
| <b>Drainage</b>                       | <p><b>Drainage covers etc. were not lifted.</b></p> <p><b>Neither drains nor drainage systems were tested.</b></p> <p>Mains drainage is connected. It is not known if the drainage connections externally have been upgraded since the property was originally constructed.</p>  |
| <b>Fire, smoke and burglar alarms</b> | <p><b>Visually inspected.</b></p> <p><b>No tests whatsoever were carried out to the system or appliances.</b></p> <p>All Scottish homes require a smoke alarm to be installed in the room most frequently used for living purposes and in every circulation space on each floor. A heat alarm also needs to be installed in each kitchen. The alarms need to be ceiling mounted and interlinked. Where there is a carbon-fuelled appliance such as a boiler, open fire or wood burner, a carbon monoxide detector is also required. We have not assessed or tested any existing equipment and it is the purchasers responsibility to confirm that the property will comply with these standards following a change of ownership.</p> |

# Single Survey

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|--|--|
| <b>Any additional limits to inspection</b> | <p>The property was fully furnished and had fitted floor coverings, therefore no detailed inspection was possible of the floors and accordingly, no comment can be made on their condition. Internal cupboards were generally filled with storage items. No access was available beneath sanitary or kitchen fittings. Our view of the property's roof space and timbers in general was restricted. There were no sub-floor areas apparent. Windows and external doors were not all fully opened or tested.</p> <p>An inspection for Japanese Knotweed was not carried out. This is a plant which is subject to control regulation, is considered to be invasive and one which can render a property unsuitable for some mortgage lenders. It is therefore assumed that there is no Japanese Knotweed within the boundaries of the property or its neighbouring property. Identification of Japanese Knotweed is best undertaken by a specialist contractor.</p> <p>In ex Local Authority properties of this age and type, it is common to find that there are some asbestos based products present, the full extent of which may not become apparent until full access works can be undertaken and particularly during the course of future upgrading/redecoration. We have not carried out an asbestos survey and if you require any further comments prior to purchase, then you must instruct a qualified asbestos surveyor to inspect the whole of the subjects and report thereon.</p> |
|--|--|

## Sectional Diagram showing elements of a typical house



- 1 Chimney pots
- 2 Coping stone
- 3 Chimney head
- 4 Flashing
- 5 Ridge ventilation
- 6 Ridge board
- 7 Slates / tiles
- 8 Valley guttering
- 9 Dormer projection
- 10 Dormer flashing
- 11 Dormer cheeks
- 12 Sarking
- 13 Roof felt
- 14 Trusses
- 15 Collar
- 16 Insulation
- 17 Parapet gutter
- 18 Eaves guttering
- 19 Rainwater downpipe
- 20 Verge boards /skews
- 21 Soffit boards
- 22 Partition wall
- 23 Lath / plaster
- 24 Chimney breast
- 25 Window pointing
- 26 Window sills
- 27 Rendering
- 28 Brickwork / pointing
- 29 Bay window projection
- 30 Lintels
- 31 Cavity walls / wall ties
- 32 Subfloor ventilator
- 33 Damp proof course
- 34 Base course
- 35 Foundations
- 36 Solum
- 37 Floor joists
- 38 Floorboards
- 39 Water tank
- 40 Hot water tank

Reference may be made in this report to some or all of the above component parts of the property. This diagram may assist you in locating and understanding these items.

# Single Survey

## 2. Condition

This section identifies problems and tells you about the urgency of any repairs by using one of the following three categories:

| Category 3   | Category 2  | Category 1                               |
|--|---|--|
| Urgent repairs or replacement are needed now. Failure to deal with them may cause problems to other parts of the property or cause a safety hazard. Estimates for repairs or replacement are needed now. | Repairs or replacement requiring future attention, but estimates are still advised. | No immediate action or repair is needed. |

|  Structural movement |  |
|---|--|
| Repair category   | 1  |
| Notes   | There was no evidence of significant structural movement within the limitations of our inspection. |

|  Dampness, rot and infestation |  |
|---|--|
| Repair category   | 1  |
| Notes   | Damp meter readings were taken where considered appropriate within the property and moisture levels were found to be within an acceptable range. |

|  Chimney stacks |   |
|--|---|
| Repair category  | 2   |
| Notes  | There is evidence of weathering and defective roughcasting to the chimney stack. Future repairs will be required. |

# Single Survey

|  Roofing including roof space          |  |
|---|--|
| Repair category   | 2  |
| Notes   | <p>The roof coverings are original and are visibly weathered. There was no evidence of water penetration within the property and the roof appears to be functioning satisfactorily at present, however, the roof coverings may be approaching the end of their efficient life span and future ongoing maintenance or full replacement will be required. Further advice should be obtained from a roofing contractor to fully ascertain the condition and life expectancy of the covering.</p> <p>The attic hatch has been enlarged with adjoining timbers cut/ altered. As a precaution, the roofing contractor should also carry out further checks in this regard and with a view to carrying out any necessary upgrading/strengthening works to adjoining timbers.</p> <p>A number of pigeons appear to be currently nesting below the roof PV panels which as a precaution should be checked by a competent technician and with a view to undertaking any necessary maintenance/servicing works.</p> |
|  Rainwater fittings                  |  |
| Repair category   | 2  |
| Notes   | <p>Rainwater goods are of an older style and some sections have suffered corrosion. Maintenance is required and gutters/downpipes checked during heavy rainfall.</p> <p>Gutters require to be cleared of vegetation and debris in the short term and on a regular basis.</p>   |
|  Main walls                          |  |
| Repair category   | 1  |
| Notes   | Within the limitations of our inspection, no significant defects were noted, however normal levels of maintenance are recommended.   |
|  Windows, external doors and joinery |  |
| Repair category   | 2  |
| Notes   | The doors and windows are of an age and style where a degree of ongoing maintenance should be anticipated to frames, sealed units and opening mechanisms, including the conservatory. Defective double glazed panes affected by condensation should be replaced.   |

# Single Survey

|  External decorations                 |  |
|--|--|
| Repair category  | 1  |
| Notes  | Paint finished and decorated external surfaces will require redecoration on a regular basis.   |
|  Conservatories/porches               |  |
| Repair category  | 2  |
| Notes  | <p>The conservatory is of a lightweight construction type. Accordingly, insulation qualities may be limited and the structure will require a degree of regular ongoing maintenance and upgrading works, including the roof coverings as a whole, internal joinery/skirting boards, plaster work, double glazing, rhones and downpipes. Weed growth should be removed from rhones. Defective double glazing should be repaired/replaced as necessary.</p> <p>We would highlight that it was not raining at the time of our inspection and the conservatory should be checked during heavy rainfall.</p> |
|  Communal areas                     |  |
| Repair category  | N/A  |
| Notes  |  |
|  Garages and permanent outbuildings |  |
| Repair category  | 2  |
| Notes  | The property's garage and rear garden summer house are of basic/dated construction with weathering and defects in evidence within the scope of our external inspection only. Ongoing upgrading and maintenance works will be required.   |
|  Outside areas and boundaries       |  |
| Repair category  | 2  |
| Notes  | <p>The property's garden grounds and boundaries require maintenance works.</p> <p>Mature trees/vegetation within the grounds of the property will require future ongoing professional maintenance by an experienced contractor.</p>  |

# Single Survey

|  Ceilings                                |  |
|---|--|
| <b>Repair category</b>  | 2  |
| <b>Notes</b>  | <p>Within the limitations of our inspection no significant defects were noted.</p> <p>The suspended ceiling tiles in the kitchen should be removed with the ceiling finish/plaster work made good.</p> <p>Textured coatings were noted to ceiling areas. On rare occasions, these materials can have an asbestos content. We have not tested these materials nor carried out an asbestos survey however, until the material is professionally tested the linings should be left undisturbed and the material handled by a competent contractor only.</p> |
|  Internal walls                          |  |
| <b>Repair category</b>  | 1  |
| <b>Notes</b>  | <p>Within the limitations of our inspection no significant defects were noted.</p> <p>Textured coatings were noted to wall linings. On rare occasions, these materials can have an asbestos content. We have not tested these materials nor carried out an asbestos survey however, until the material is professionally tested, the linings should be left undisturbed and the material handled by a competent contractor only.</p>   |
|  Floors including sub-floors           |  |
| <b>Repair category</b>  | 2  |
| <b>Notes</b>  | <p>Due to fitted carpets and floor coverings no detailed inspection of floors was possible and accordingly no comment can be made on their condition. The floor coverings should be upgraded as necessary.</p>   |
|  Internal joinery and kitchen fittings |  |
| <b>Repair category</b>  | 2  |
| <b>Notes</b>  | <p>Internal joinery is generally serviceable however some wear and tear items were noted to the kitchen fittings, doors, facings etc. and future maintenance or upgrading should be anticipated. It would be advisable to ensure that glazed internal doors incorporate toughened glass for safety reasons.</p>  |

# Single Survey

|  Chimney breasts and fireplaces |  |
|--|--|
| Repair category  | 1  |
| Notes  | If retained with the sale of the property, the lounge electric fire should be regularly tested.  |
|  Internal decorations           |  |
| Repair category  | 2  |
| Notes  | The internal decoration will require to be upgraded dependant on individual taste.   |
|  Cellars                        |  |
| Repair category  | N/A  |
| Notes  |  |
|  Electricity                   |  |
| Repair category  | 2  |
| Notes  | <p>The Institution of Engineering Technology recommends that inspections and testings are undertaken at least every five years and on a change of occupancy. It should be appreciated that only the most recently constructed or re-wired properties will have installations which fully comply with IET regulations.</p> <p>Aspects of the electrical installations may not be fully compliant with current Standards and Regulations and the system should be checked as a precaution by a registered electrician and upgraded as necessary.</p> |
|  Gas                          |  |
| Repair category  | 1  |
| Notes  | In the interests of safety and in light of recent regulations it would be prudent to have all gas appliances checked by a Gas Safe registered contractor.  |

# Single Survey



## Water, plumbing and bathroom fittings

| Repair category | 1  |
|-----------------|--|
| <b>Notes</b>    | <p>No tests have been undertaken of the system, however within the limitations of our inspection, no significant defects were noted. No inspection has been possible to enclosed timbers beneath wet appliances and no comment has been made on the condition of unseen areas. Watertight seals will require to be regularly checked and replaced, to prevent water damage to adjoining areas.</p> <p>The cold water rising main was not fully inspectable. The toilet's extractor fan should be regularly tested.</p> |



## Heating and hot water

| Repair category | 1   |
|-----------------|---|
| <b>Notes</b>    | <p>It is assumed that the central heating system has been properly installed, updated and maintained to meet with all current regulations and standards with particular regard to fluing and ventilation requirements. Service records should be obtained and checked. In the absence of service documentation further advice should be obtained from a qualified heating engineer to ascertain the condition, efficiency, and life expectancy of the system.</p> |



## Drainage

| Repair category | 1  |
|-----------------|--|
| <b>Notes</b>    | <p>All foul and surface water drainage is assumed to be to the main public sewer. The system was not tested.</p> |

# Single Survey

Set out below is a summary of the condition of the property which is provided for reference only. You should refer to the previous comments for detailed information.

|                                       |     |            |
|---------------------------------------|-----|------------|
| Structural movement                   | 1   | Category 3 |
| Dampness, rot and infestation         | 1   |            |
| Chimney stacks                        | 2   |            |
| Roofing including roof space          | 2   |            |
| Rainwater fittings                    | 2   |            |
| Main walls                            | 1   |            |
| Windows, external doors and joinery   | 2   |            |
| External decorations                  | 1   |            |
| Conservatories/porches                | 2   |            |
| Communal areas                        | N/A | Category 1 |
| Garages and permanent outbuildings    | 2   |            |
| Outside areas and boundaries          | 2   |            |
| Ceilings                              | 2   |            |
| Internal walls                        | 1   |            |
| Floors including sub-floors           | 2   |            |
| Internal joinery and kitchen fittings | 2   |            |
| Chimney breasts and fireplaces        | 1   |            |
| Internal decorations                  | 2   |            |
| Cellars                               | N/A |            |
| Electricity                           | 2   |            |
| Gas                                   | 1   |            |
| Water, plumbing and bathroom fittings | 1   |            |
| Heating and hot water                 | 1   |            |
| Drainage                              | 1   |            |

## Remember

The cost of repairs may influence the amount someone is prepared to pay for the property. We recommend that relevant estimates and reports are obtained in your own name.

## Warning

If left unattended, even for a relatively short period, Category 2 repairs can rapidly develop into more serious Category 3 repairs. The existence of Category 2 or Category 3 repairs may have an adverse effect on marketability, value and the sale price ultimately achieved for the property. This is particularly true during slow market conditions where the effect can be considerable.

# Single Survey

## 3. Accessibility information

### Guidance notes on accessibility information

*Three steps or fewer to a main entrance door of the property:*

In flatted developments the 'main entrance' would be the flat's own entrance door, not the external door to the communal stair. The 'three steps or fewer' are counted from external ground level to the flat's entrance door. Where a lift is present, the count is based on the number of steps climbed when using the lift.

*Unrestricted parking within 25 metres:*

For this purpose, 'Unrestricted parking' includes parking available by means of a parking permit. Restricted parking includes parking that is subject to parking restrictions, as indicated by the presence of solid yellow, red or white lines at the edge of the road or by a parking control sign, parking meters or other coin-operated machines.

| 1. Which floor(s) is the living accommodation on?                                      | Ground |                                     |    |                                     |
|--|--------|-------------------------------------|----|-------------------------------------|
| 2. Are there three steps or fewer to a main entrance door of the property?             | Yes    | <input checked="" type="checkbox"/> | No | <input type="checkbox"/>            |
| 3. Is there a lift to the main entrance door of the property?                          | Yes    | <input type="checkbox"/>            | No | <input checked="" type="checkbox"/> |
| 4. Are all door openings greater than 750mm?   | Yes    | <input type="checkbox"/>            | No | <input checked="" type="checkbox"/> |
| 5. Is there a toilet on the same level as the living room and kitchen?                 | Yes    | <input checked="" type="checkbox"/> | No | <input type="checkbox"/>            |
| 6. Is there a toilet on the same level as a bedroom?                                   | Yes    | <input checked="" type="checkbox"/> | No | <input type="checkbox"/>            |
| 7. Are all rooms on the same level with no internal steps or stairs?                   | Yes    | <input type="checkbox"/>            | No | <input checked="" type="checkbox"/> |
| 8. Is there unrestricted parking within 25 metres of an entrance door to the building? | Yes    | <input checked="" type="checkbox"/> | No | <input type="checkbox"/>            |

# Single Survey

## 4. Valuation and conveyancer issues

This section highlights information that should be checked with a solicitor or licensed conveyancer. It also gives an opinion of market value and an estimated reinstatement cost for insurance purposes.

### Matters for a solicitor or licensed conveyancer

An unheated conservatory has been added to the rear of the property. A toilet with extractor fan has been formed and this is accessed from the first floor landing area. The attic hatch has been enlarged with adjoining timbers/ altered/ cut. Any available consents and certification etc. for the aforementioned alterations should be checked and transferred. Cavity wall insulation works have also been carried out to the subjects in the past.

The property is fitted with photovoltaic panels supplying electricity back to the National Grid. All documentation relating to the system should be obtained in order the transfer of ownership can be carried out as part of the conveyancing process. It should be confirmed that there are no outstanding financial liabilities or contracts attached to the property.

As a precaution, the full extent of boundaries/ownership, any rights of way and mutual maintenance liability for the subjects in general should be confirmed.

Where defects or repairs have been identified within this report it is recommended that, prior to entering into any legally binding sale or purchase contract, further specialist's or contractor's advice and estimates should be obtained, to establish the implications, if any, on a potential offer to purchase or the sale price likely to be achieved for the property.

### Estimated reinstatement cost for insurance purposes

For Reinstatement Cost Assessment purposes, it is recommended that the subjects be insured for a sum of not less than £270,000 (TWO HUNDRED AND SEVENTY THOUSAND POUNDS).

This figure is the estimate of the cost of rebuilding the premises and bears no direct relationship to current market value.

### Valuation and market comments

Having considered matters, taking account of our general observations on site, we are of the opinion that the Market Value of the subjects in their present condition and with the benefit of vacant possession may be fairly stated in the sum of £125,000 (ONE HUNDRED AND TWENTY-FIVE THOUSAND POUNDS).

|               |   |
|---------------|---|
| <b>Signed</b> | <i>Paul Duncan</i><br>Electronically signed :- 28/04/2025 16:02 |
|---------------|---|

|                      |             |
|----------------------|-------------|
| <b>Report author</b> | Paul Duncan |
|----------------------|-------------|

# Single Survey

|                       |  |
|-----------------------|--|
| <b>Company name</b>   | J & E Shepherd Chartered Surveyors     |
| <b>Address</b>        | 11 Wemyssfield<br>Kirkcaldy<br>KY1 1XN |
| <b>Date of report</b> | 25/04/2025                             |

# Mortgage Valuation Report



## Property Address

Address 34 Veronica Crescent, Kirkcaldy, KY1 2LH  
Seller's Name Teresa O'Donnell  
Date of Inspection 25/04/2025

## Property Details

Property Type  House  Bungalow  Purpose built maisonette  Converted maisonette  
 Purpose built flat  Converted flat  Tenement flat  Flat over non-residential use  
 Other (specify in General Remarks)

Property Style  Detached  Semi detached  Mid terrace  End terrace  
 Back to back  High rise block  Low rise block  Other (specify in General Remarks)

Does the surveyor believe that the property was built for the public sector, e. g. local authority, military, police?  Yes  No

Flats/Maisonettes only Floor(s) on which located  No. of floors in block  Lift provided?  Yes  No  
No. of units in block

Approximate Year of Construction

## Tenure

Absolute Ownership  Other

## Accommodation

Number of Rooms  1 Living room(s)  3 Bedroom(s)  1 Kitchen(s)  
 1 Bathroom(s)  1 WC(s)  1 Other (Specify in General remarks)

Gross Floor Area (excluding garages and outbuildings)  m<sup>2</sup> (Internal)  m<sup>2</sup> (External)

Residential Element (greater than 40%)  Yes  No

## Garage / Parking / Outbuildings

Single garage  Double garage  Parking space  No garage / garage space / parking space  
Available on site?  Yes  No

Permanent outbuildings:

Timber and felt garden summer house.

# Mortgage Valuation Report

## Construction

Walls       Brick       Stone       Concrete       Timber frame       Other (specify in General Remarks)  
Roof       Tile       Slate       Asphalt       Felt       Other (specify in General Remarks)

## Special Risks

Has the property suffered structural movement?       Yes       No

If Yes, is this recent or progressive?       Yes       No

Is there evidence, history, or reason to anticipate subsidence, heave, landslip or flood in the immediate vicinity?       Yes       No

If Yes to any of the above, provide details in General Remarks.

## Service Connections

Based on visual inspection only. If any services appear to be non-mains, please comment on the type and location of the supply in General Remarks

|                 |   |                                  |                               |       |   |                                  |                               |
|-----------------|---|----------------------------------|-------------------------------|-------|---|----------------------------------|-------------------------------|
| Drainage        | <input checked="" type="checkbox"/> Mains | <input type="checkbox"/> Private | <input type="checkbox"/> None | Water | <input checked="" type="checkbox"/> Mains | <input type="checkbox"/> Private | <input type="checkbox"/> None |
| Electricity     | <input checked="" type="checkbox"/> Mains | <input type="checkbox"/> Private | <input type="checkbox"/> None | Gas   | <input checked="" type="checkbox"/> Mains | <input type="checkbox"/> Private | <input type="checkbox"/> None |
| Central Heating | <input checked="" type="checkbox"/> Yes   | <input type="checkbox"/> Partial | <input type="checkbox"/> None |       |   |                                  |                               |

Brief description of Central Heating and any non mains services:

The property has the use of a gas fired central heating system.

## Site

Apparent legal issues to be verified by the conveyancer. Please provide a brief description in General Remarks.

Rights of way       Shared drives / access       Garage or other amenities on separate site       Shared service connections  
 Ill-defined boundaries       Agricultural land included with property       Other (specify in General Remarks)

## Location

Residential suburb       Residential within town / city       Mixed residential / commercial       Shared service connections  
 Commuter village       Remote village       Isolated rural property       Other (specify in General Remarks)

## Planning Issues

Has the property been extended / converted / altered?       Yes       No

If Yes provide details in General Remarks.

## Roads

Made up road       Unmade road       Partly completed new road       Pedestrian access only       Adopted       Unadopted

# Mortgage Valuation Report

## General Remarks

A two storey ex Local Authority end terraced house with off street parking, single car garage and attached conservatory.

The subjects are situated within an established residential estate constructed originally on behalf of the Local Authority, although a good number of properties are now in private ownership. Neighbouring properties are of comparable age and type. The local hospital is also situated nearby. A range of local amenities are available in the general area.

The subjects were vacant at the time of our inspection but access was still restricted to the exposed and accessible fabric. We have not carried out an asbestos survey. The services and double glazing were not tested, although upgrading is required. The valuation reflects items of ongoing maintenance, repair and upgrading works are required to the subjects.

An unheated conservatory has been added to the rear of the property. A toilet with extractor fan has been formed and this is accessed from the first floor landing area. The attic hatch has been enlarged with adjoining timbers/ altered/ cut. Any available consents and certification etc. for the aforementioned alterations should be checked and transferred. Cavity wall insulation works have also been carried out to the subjects in the past.

The property is fitted with photovoltaic panels supplying electricity back to the National Grid. All documentation relating to the system should be obtained in order the transfer of ownership can be carried out as part of the conveyancing process. It should be confirmed that there are no outstanding financial liabilities or contracts attached to the property.

As a precaution, the full extent of boundaries/ownership, any rights of way and mutual maintenance liability for the subjects in general should be confirmed.

Where defects or repairs have been identified within this report it is recommended that, prior to entering into any legally binding sale or purchase contract, further specialist's or contractor's advice and estimates should be obtained, to establish the implications, if any, on a potential offer to purchase or the sale price likely to be achieved for the property.

## Essential Repairs

None.

Estimated cost of essential repairs

Retention recommended?

 Yes  No

Retention amount

## Comment on Mortgageability

The property forms suitable security for mortgage purposes subject to the specific lending criteria of any mortgage provider.

## Valuation

Market value in present condition

£

Market value on completion of essential repairs

£

Insurance reinstatement value

£

(to include the cost of total rebuilding, site clearance, professional fees, ancillary charges plus VAT)

Is a reinspection necessary?

Yes  No

# Mortgage Valuation Report

## Declaration

Signed *Paul Duncan*  
Electronically signed :- 28/04/2025 16:02

Surveyor's name Paul Duncan

Professional qualifications BSc (Hons), MRICS

Company name J & E Shepherd Chartered Surveyors

Address 11 Wemyssfield, Kirkcaldy, KY1 1XN

Telephone 01592 205442

Email Address [kirkcaldy@shepherd.co.uk](mailto:kirkcaldy@shepherd.co.uk)

Date of Inspection 25/04/2025



# Energy Performance Certificate



# Energy Performance Certificate (EPC)

Scotland

Dwellings

34 VERONICA CRESCENT, KIRKCALDY, KY1 2LH

**Dwelling type:** End-terrace house  
**Date of assessment:** 25 April 2025  
**Date of certificate:** 27 April 2025  
**Total floor area:** 95 m<sup>2</sup>  
**Primary Energy Indicator:** 197 kWh/m<sup>2</sup>/year

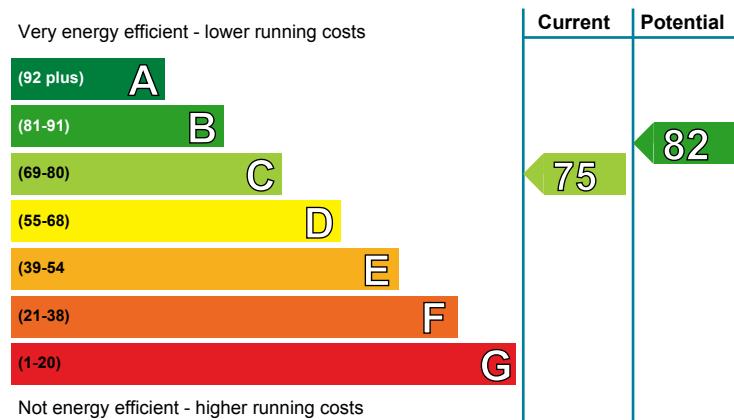
**Reference number:** 2455-1003-7204-6895-4204  
**Type of assessment:** RdSAP, existing dwelling  
**Approved Organisation:** Elmhurst  
**Main heating and fuel:** Boiler and radiators, mains gas

## You can use this document to:

- Compare current ratings of properties to see which are more energy efficient and environmentally friendly
- Find out how to save energy and money and also reduce CO<sub>2</sub> emissions by improving your home

| Estimated energy costs for your home for 3 years* | £4,353 | See your recommendations report for more information |
|---|--------|--|
| Over 3 years you could save*                      | £873   |  |

\* based upon the cost of energy for heating, hot water, lighting and ventilation, calculated using standard assumptions

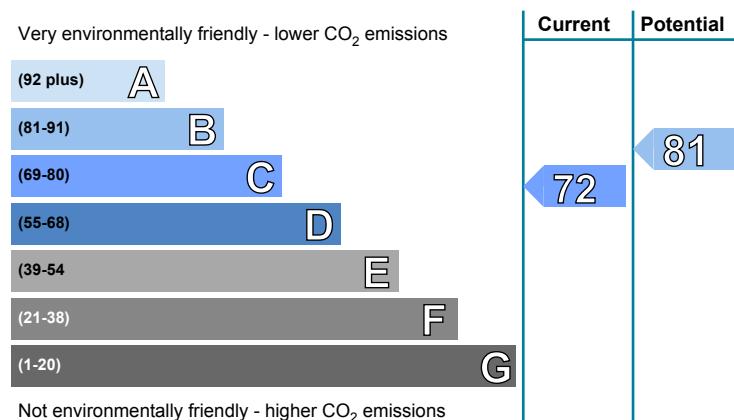


## Energy Efficiency Rating

This graph shows the current efficiency of your home, taking into account both energy efficiency and fuel costs. The higher this rating, the lower your fuel bills are likely to be.

Your current rating is **band C (75)**. The average rating for EPCs in Scotland is **band D (61)**.

The potential rating shows the effect of undertaking all of the improvement measures listed within your recommendations report.



## Environmental Impact (CO<sub>2</sub>) Rating

This graph shows the effect of your home on the environment in terms of carbon dioxide (CO<sub>2</sub>) emissions. The higher the rating, the less impact it has on the environment.

Your current rating is **band C (72)**. The average rating for EPCs in Scotland is **band D (59)**.

The potential rating shows the effect of undertaking all of the improvement measures listed within your recommendations report.

## Top actions you can take to save money and make your home more efficient

| Recommended measures                 | Indicative cost | Typical savings over 3 years |
|--------------------------------------|-----------------|------------------------------|
| 1 Floor insulation (solid floor)     | £4,000 - £6,000 | £324.00                      |
| 2 Low energy lighting                | £50             | £159.00                      |
| 3 Heating controls (room thermostat) | £350 - £450     | £174.00                      |

A full list of recommended improvement measures for your home, together with more information on potential cost and savings and advice to help you carry out improvements can be found in your recommendations report.

To find out more about the recommended measures and other actions you could take today to stop wasting energy and money, visit [greenerscotland.org](http://greenerscotland.org) or contact Home Energy Scotland on 0808 808 2282.

THIS PAGE IS THE ENERGY PERFORMANCE CERTIFICATE WHICH MUST BE AFFIXED TO THE DWELLING AND NOT BE REMOVED UNLESS IT IS REPLACED WITH AN UPDATED CERTIFICATE

## Summary of the energy performance related features of this home

This table sets out the results of the survey which lists the current energy-related features of this home. Each element is assessed by the national calculation methodology; 1 star = very poor (least efficient), 2 stars = poor, 3 stars = average, 4 stars = good and 5 stars = very good (most efficient). The assessment does not take into consideration the condition of an element and how well it is working. 'Assumed' means that the insulation could not be inspected and an assumption has been made in the methodology, based on age and type of construction.

| Element               | Description                                 | Energy Efficiency | Environmental |
|-----------------------|---|-------------------|---------------|
| Walls                 | Cavity wall, filled cavity                  | ★★★☆☆             | ★★★☆☆         |
| Roof                  | Pitched, 150 mm loft insulation             | ★★★★☆             | ★★★★☆         |
| Floor                 | Solid, no insulation (assumed)              | —                 | —             |
| Windows               | Fully double glazed                         | ★★★★☆             | ★★★★☆         |
| Main heating          | Boiler and radiators, mains gas             | ★★★★☆             | ★★★★☆         |
| Main heating controls | Programmer, TRVs and bypass                 | ★★★☆☆             | ★★★☆☆         |
| Secondary heating     | Room heaters, electric                      | —                 | —             |
| Hot water             | From main system                            | ★★★★☆             | ★★★★☆         |
| Lighting              | Low energy lighting in 33% of fixed outlets | ★★★☆☆             | ★★★☆☆         |

## The energy efficiency rating of your home

Your Energy Efficiency Rating is calculated using the standard UK methodology, RdSAP. This calculates energy used for heating, hot water, lighting and ventilation and then applies fuel costs to that energy use to give an overall rating for your home. The rating is given on a scale of 1 to 100. Other than the cost of fuel for electrical appliances and for cooking, a building with a rating of 100 would cost almost nothing to run.

As we all use our homes in different ways, the energy rating is calculated using standard occupancy assumptions which may be different from the way you use it. The rating also uses national weather information to allow comparison between buildings in different parts of Scotland. However, to make information more relevant to your home, local weather data is used to calculate your energy use, CO<sub>2</sub> emissions, running costs and the savings possible from making improvements.

## The impact of your home on the environment

One of the biggest contributors to global warming is carbon dioxide. The energy we use for heating, lighting and power in our homes produces over a quarter of the UK's carbon dioxide emissions. Different fuels produce different amounts of carbon dioxide for every kilowatt hour (kWh) of energy used. The Environmental Impact Rating of your home is calculated by applying these 'carbon factors' for the fuels you use to your overall energy use.

The calculated emissions for your home are 35 kg CO<sub>2</sub>/m<sup>2</sup>/yr.

The average Scottish household produces about 6 tonnes of carbon dioxide every year. Based on this assessment, heating and lighting this home currently produces approximately 3.3 tonnes of carbon dioxide every year. Adopting recommendations in this report can reduce emissions and protect the environment. If you were to install all of these recommendations this could reduce emissions by 0.9 tonnes per year. You could reduce emissions even more by switching to renewable energy sources.

## Estimated energy costs for this home

|               | Current energy costs | Potential energy costs | Potential future savings   |
|---------------|----------------------|------------------------|--|
| Heating       | £3,204 over 3 years  | £2,814 over 3 years    |  |
| Hot water     | £669 over 3 years    | £378 over 3 years      |  |
| Lighting      | £480 over 3 years    | £288 over 3 years      |  |
| <b>Totals</b> | <b>£4,353</b>        | <b>£3,480</b>          |  You could save £873 over 3 years |

These figures show how much the average household would spend in this property for heating, lighting and hot water. This excludes energy use for running appliances such as TVs, computers and cookers, and the benefits of any electricity generated by this home (for example, from photovoltaic panels). The potential savings in energy costs show the effect of undertaking all of the recommended measures listed below.

## Recommendations for improvement

The measures below will improve the energy and environmental performance of this dwelling. The performance ratings after improvements listed below are cumulative; that is, they assume the improvements have been installed in the order that they appear in the table. Further information about the recommended measures and other simple actions to take today to save money is available from the Home Energy Scotland hotline which can be contacted on 0808 808 2282. Before carrying out work, make sure that the appropriate permissions are obtained, where necessary. This may include permission from a landlord (if you are a tenant) or the need to get a Building Warrant for certain types of work.

| Recommended measures                        | Indicative cost | Typical saving per year | Rating after improvement   |  |
|---|-----------------|-------------------------|--|--|
|   |                 |                         | Energy   | Environment  |
| 1 Floor insulation (solid floor)            | £4,000 - £6,000 | £108                    |  C 78 |  C 75 |
| 2 Low energy lighting for all fixed outlets | £50             | £53                     |  C 79 |  C 76 |
| 3 Upgrade heating controls                  | £350 - £450     | £58                     |  C 80 |  C 78 |
| 4 Solar water heating                       | £4,000 - £6,000 | £72                     |  B 82 |  B 81 |

## Choosing the right improvement package

For free and impartial advice on choosing suitable measures for your property, contact the Home Energy Scotland hotline on 0808 808 2282 or go to [www.greenerscotland.org](http://www.greenerscotland.org).

**energy**  
saving  
trust®

## About the recommended measures to improve your home's performance rating

This section offers additional information and advice on the recommended improvement measures for your home

### 1 Floor insulation (solid floor)

Insulation of a floor will significantly reduce heat loss; this will improve levels of comfort, reduce energy use and lower fuel bills. Insulating solid floors can present challenges; insulation laid on top of existing solid floors may impact on existing doors and finishes whilst lifting of a solid floor to insert insulation below will require consideration of the potential effect on both structural stability and damp proofing. It is advised to seek advice from a Chartered Structural Engineer or a registered Architect about this if unsure. Further information about floor insulation is available from many sources including [www.energysavingtrust.org.uk/scotland/Insulation/Floor-insulation](http://www.energysavingtrust.org.uk/scotland/Insulation/Floor-insulation). Building regulations generally apply to this work and may also require a building warrant so it is best to check with your local authority building standards department.

### 2 Low energy lighting

Replacement of traditional light bulbs with energy saving bulbs will reduce lighting costs over the lifetime of the bulb, and they last many times longer than ordinary light bulbs. Low energy lamps and fittings are now commonplace and readily available. Information on energy efficiency lighting can be found from a wide range of organisations, including the Energy Saving Trust (<http://www.energysavingtrust.org.uk/home-energy-efficiency/lighting>).

### 3 Heating controls (room thermostat)

The heating system should have a room thermostat to enable the boiler to switch off when no heat is required. A competent heating engineer should be asked to do this work. Insist that the thermostat switches off the boiler as well as the pump and that the thermostatic radiator valve is removed from any radiator in the same room as the thermostat. Building regulations generally apply to this work and a building warrant may be required, so it is best to check with your local authority building standards department and seek advice from a qualified heating engineer.

### 4 Solar water heating

A solar water heating panel, usually fixed to the roof, uses the sun to pre-heat the hot water supply. This can significantly reduce the demand on the heating system to provide hot water and hence save fuel and money. Planning permission might be required, building regulations generally apply to this work and a building warrant may be required, so it is best to check these with your local authority. You could be eligible for Renewable Heat Incentive payments which could appreciably increase the savings beyond those shown on your EPC, provided that both the product and the installer are certified by the Microgeneration Certification Scheme (or equivalent). Details of local MCS installers are available at [www.microgenerationcertification.org](http://www.microgenerationcertification.org).

## Low and zero carbon energy sources

Low and zero carbon (LZC) energy sources are sources of energy that release either very little or no carbon dioxide into the atmosphere when they are used. Installing these sources may help reduce energy bills as well as cutting carbon.

### LZC energy sources present:

- Solar photovoltaics

## Your home's heat demand

In this section, you can see how much energy you might need to heat your home and provide hot water. These are estimates showing how an average household uses energy. These estimates may not reflect your actual energy use, which could be higher or lower. You might spend more money on heating and hot water if your house is less energy efficient. The table below shows the potential benefit of having your loft and walls insulated. Visit <https://energysavingtrust.org.uk/energy-at-home> for more information.

| Heat demand                  | Existing dwelling | Impact of loft insulation | Impact of cavity wall insulation | Impact of solid wall insulation |
|------------------------------|-------------------|---------------------------|----------------------------------|---------------------------------|
| Space heating (kWh per year) | 10,119            | (328)                     | N/A                              | N/A                             |
| Water heating (kWh per year) | 2,895             |                           |                                  |                                 |

## About this document

This Recommendations Report and the accompanying Energy Performance Certificate are valid for a maximum of ten years. These documents cease to be valid where superseded by a more recent assessment of the same building carried out by a member of an Approved Organisation.

The Energy Performance Certificate and this Recommendations Report for this building were produced following an energy assessment undertaken by an assessor accredited by Elmhurst ([www.elmhurstenergy.co.uk](http://www.elmhurstenergy.co.uk)), an Approved Organisation Appointed by Scottish Ministers. The certificate has been produced under the Energy Performance of Buildings (Scotland) Regulations 2008 from data lodged to the Scottish EPC register. You can verify the validity of this document by visiting [www.scottishepcregister.org.uk](http://www.scottishepcregister.org.uk) and entering the report reference number (RRN) printed at the top of this page.

|                             |  |
|-----------------------------|--|
| Assessor's name:            | Mr. Paul Duncan  |
| Assessor membership number: | EES/019937   |
| Company name/trading name:  | J & E Shepherd   |
| Address:                    | 13 Albert Square<br>Dundee<br>DD1 1XA                            |
| Phone number:               | 01382 200454   |
| Email address:              | <a href="mailto:dundee@shepherd.co.uk">dundee@shepherd.co.uk</a> |
| Related party disclosure:   | No related party   |

If you have any concerns regarding the content of this report or the service provided by your assessor you should in the first instance raise these matters with your assessor and with the Approved Organisation to which they belong. All Approved Organisations are required to publish their complaints and disciplinary procedures and details can be found online at the web address given above.

## Use of this energy performance information

Once lodged by your EPC assessor, this Energy Performance Certificate and Recommendations Report are available to view online at [www.scottishepcregister.org.uk](http://www.scottishepcregister.org.uk), with the facility to search for any single record by entering the property address. This gives everyone access to any current, valid EPC except where a property has a Green Deal Plan, in which case the report reference number (RRN) must first be provided. The energy performance data in these documents, together with other building information gathered during the assessment is held on the Scottish EPC Register and is available to authorised recipients, including organisations delivering energy efficiency and carbon reduction initiatives on behalf of the Scottish and UK governments. A range of data from all assessments undertaken in Scotland is also published periodically by the Scottish Government. Further information on these matters and on Energy Performance Certificates in general, can be found at [www.gov.scot/epc](http://www.gov.scot/epc).

## Advice and support to improve this property

There is support available, which could help you carry out some of the improvements recommended for this property on page 3 and stop wasting energy and money. For more information, visit [greenerscotland.org](http://greenerscotland.org) or contact Home Energy Scotland on 0808 808 2282.

Home Energy Scotland's independent and expert advisors can offer free and impartial advice on all aspects of energy efficiency, renewable energy and more.

HOMEENERGYSOTLAND.ORG  
**0808 808 2282**  
FUNDED BY THE SCOTTISH GOVERNMENT





# Property Questionnaire



# property questionnaire

|   |  |
|---|--|
| Property address                          | 34 VERNONIA<br>CRESCENT<br>KIRKCHADY KY5 2EH |
| Seller(s)                                 | TERESA O'DOWELL                              |
| Completion date of property questionnaire | 1/4/25                                       |

# property questionnaire

## Note for sellers

- Please complete this form carefully. It is important that your answers are correct.
- The information in your answers will help ensure that the sale of your house goes smoothly. Please answer each question with as much detailed information as you can.
- If anything changes after you fill in this questionnaire but before the date of entry for the sale of your house, tell your solicitor or estate agent immediately.

## Information to be given to prospective buyer(s)

|    |  |                       |
|----|--|-----------------------|
| 1. | <b>Length of ownership</b>   |                       |
|    | How long have you owned the property?  |                       |
| 2. | <b>Council tax</b>   |                       |
|    | Which Council Tax band is your property in? (Please circle)  |                       |
|    | A <input checked="" type="radio"/> B   C   D   E   F   G   H   |                       |
| 3. | <b>Parking</b>   |                       |
|    | What are the arrangements for parking at your property?<br>(Please tick all that apply)  |                       |
|    | <ul style="list-style-type: none"><li>• Garage <input checked="" type="checkbox"/></li><li>• Allocated parking space <input type="checkbox"/></li><li>• Driveway <input checked="" type="checkbox"/></li><li>• Shared parking <input type="checkbox"/></li><li>• On street <input type="checkbox"/></li><li>• Resident permit <input type="checkbox"/></li><li>• Metered parking <input type="checkbox"/></li><li>• Other (please specify): <input type="text"/></li></ul> |                       |
| 4. | <b>Conservation area</b>   |                       |
|    | Is your property in a designated Conservation Area (that is an area of special architectural or historical interest, the character or appearance of which it is desirable to preserve or enhance)?   | Yes/No/<br>Don't know |

# property questionnaire

|    |   |        |
|----|---|--------|
| 5. | <b>Listed buildings</b>   |        |
|    | <b>Is your property a Listed Building, or contained within one (that is a building recognised and approved as being of special architectural or historical interest)?</b>   | Yes/No |
| 6. | <b>Alterations/additions/extensions</b>   |        |
| a. | <p>(i) During your time in the property, have you carried out any structural alterations, additions or extensions (for example, provision of an extra bath/shower room, toilet, or bedroom)?</p> <p><b>If you have answered yes, please describe below the changes which you have made:</b></p>   | Yes/No |
|    | <p>(ii) Did you obtain planning permission, building warrant, completion certificate and other consents for this work?</p> <p><b>If you have answered yes, the relevant documents will be needed by the purchaser and you should give them to your solicitor as soon as possible for checking.</b></p> <p><b>If you do not have the documents yourself, please note below who has these documents and your solicitor or estate agent will arrange to obtain them:</b></p> | Yes/No |
| b. | <p>Have you had replacement windows, doors, patio doors or double glazing installed in your property?</p> <p><b>If you have answered yes, please answer the three questions below:</b></p>  | Yes/No |
|    | <p>(i) Were the replacements the same shape and type as the ones you replaced?</p>  | Yes/No |
|    | <p>(ii) Did this work involve any changes to the window or door openings?</p>   | Yes/No |
|    | <p>(iii) Please describe the changes made to the windows doors, or patio doors (with approximate dates when the work was completed):</p> <p><b>Please give any guarantees which you received for this work to your solicitor or estate agent.</b></p>   |        |

# property questionnaire

|    |   |                    |
|----|---|--------------------|
| 7. | <b>Central heating</b>  |                    |
| a. | <p><b>Is there a central heating system in your property?</b><br/>           (Note: a partial central heating system is one which does not heat all the main rooms of the property — the main living room, the bedroom(s), the hall and the bathroom).</p> <p><u>If you have answered yes or partial</u> – what kind of central heating is there?<br/>           (Examples: gas-fired, solid fuel, electric storage heating, <u>gas</u> warm air).</p> <p><u>If you have answered yes</u>, please answer the three questions below:</p> <p>i) When was your central heating system or partial central heating system installed?</p> <p>ii) Do you have a maintenance contract for the central heating system?</p> <p><u>If you have answered yes</u>, please give details of the company with which you have a maintenance contract:</p> <p>(iii) When was your maintenance agreement last renewed?<br/>           (Please provide the month and year).</p> | Yes/No/<br>Partial |
| 8. | <b>Energy Performance Certificate</b>   |                    |
|    | Does your property have an Energy Performance Certificate which is less than 10 years old?  | Yes/No             |
| 9. | <b>Issues that may have affected your property</b>  |                    |
| a. | <p>Has there been any storm, flood, fire or other structural damage to your property while you have owned it?</p> <p><u>If you have answered yes</u>, is the damage the subject of any outstanding insurance claim?</p>   | Yes/No             |
| b. | <p>Are you aware of the existence of asbestos in your property?</p> <p><u>If you have answered yes</u>, please give details:</p>  | Yes/No             |

# property questionnaire

## 10. Services

a. Please tick which services are connected to your property and give details of the supplier:

| Services                               | Connected | Supplier |
|--|-----------|----------|
| Gas or liquid petroleum<br>gas         | Yes       | ovo      |
| Water mains or private<br>water supply | Yes       |          |
| Electricity                            | Yes       | ovo      |
| Mains drainage                         | Yes       |          |
| Telephone                              | Yes       |          |
| Cable TV or satellite                  | Yes       | sky      |
| Broadband                              | Yes       | sky      |

b. Is there a septic tank system at your property?

Yes/No

If you have answered yes, please answer the two questions below:

(i) Do you have appropriate consents for the discharge from your septic tank?

Yes/No/  
Don't know

(ii) Do you have a maintenance contract for your septic tank?

Yes/No

If you have answered yes, please give details of the company with which you have a maintenance contract:

# property questionnaire

|  |  |  |
|--|--|--|
| <b>11. Responsibilities for shared or common areas</b> |  |  |
| a.   | <p><b>Are you aware of any responsibility to contribute to the cost of anything used jointly, such as the repair of a shared drive, private road, boundary, or garden area?</b></p> <p><u>If you have answered yes, please give details:</u></p>   | Yes/ <input checked="" type="radio"/> No/ <input type="radio"/> Don't know     |
| b.   | <p><b>Is there a responsibility to contribute to repair and maintenance of the roof, common stairwell or other common areas?</b></p> <p><u>If you have answered yes, please give details:</u></p>  | Yes/ <input checked="" type="radio"/> No/ <input type="radio"/> Not applicable |
| c.   | <p><b>Has there been any major repair or replacement of any part of the roof during the time you have owned the property?</b></p>  | Yes/ <input checked="" type="radio"/> No                                       |
| d.   | <p><b>Do you have the right to walk over any of your neighbours' property — for example to put out your rubbish bin or to maintain your boundaries?</b></p> <p><u>If you have answered yes, please give details:</u></p>   | Yes/ <input checked="" type="radio"/> No                                       |
| e.   | <p><b>As far as you are aware, do any of your neighbours have the right to walk over your property, for example to put out their rubbish bin or to maintain their boundaries?</b></p> <p><u>If you have answered yes, please give details:</u></p>   | Yes/ <input checked="" type="radio"/> No                                       |
| f.   | <p><b>As far as you are aware, is there a public right of way across any part of your property? (public right of way is a way over which the public has a right to pass, whether or not the land is privately-owned.)</b></p> <p><u>If you have answered yes, please give details:</u></p> | Yes/ <input checked="" type="radio"/> No                                       |
| <b>12. Charges associated with your property</b>       |  |  |
| a.   | <p><b>Is there a factor or property manager for your property?</b></p> <p><u>If you have answered yes, please provide the name and address, and give details of any deposit held and approximate charges:</u></p>  | Yes/ <input checked="" type="radio"/> No                                       |

# property questionnaire

|     |   |  |
|-----|---|--|
| b.  | <p><b>Is there a common buildings insurance policy?</b></p> <p><b>If you have answered yes, is the cost of the insurance included in your monthly/annual factor's charges?</b></p>  | <p>Yes/No<br/>Don't know</p> <p>Yes/No/<br/>Don't know</p> |
| c.  | <p><b>Please give details of any other charges you have to pay on a regular basis for the upkeep of common areas or repair works, for example to a residents' association, or maintenance or stair fund.</b></p>  |  |
| 13. | <p><b>Specialist works</b></p>  |  |
| a.  | <p><b>As far as you are aware, has treatment of dry rot, wet rot, damp or any other specialist work ever been carried out to your property?</b></p> <p><b>If you have answered yes, please say what the repairs were for, whether you carried out the repairs (and when) or if they were done before you bought the property.</b></p>   | <p>Yes/No</p>  |
| b.  | <p><b>As far as you are aware, has any preventative work for dry rot, wet rot, or damp ever been carried out to your property?</b></p> <p><b>If you have answered yes, please give details:</b></p>   | <p>Yes/No</p>  |
| c.  | <p><b>If you have answered yes to 13(a) or (b), do you have any guarantees relating to this work?</b></p> <p><b>If you have answered yes, these guarantees will be needed by the purchaser and should be given to your solicitor as soon as possible for checking. If you do not have them yourself <u>please write below who has these documents</u> and your solicitor or estate agent will arrange for them to be obtained. You will also need to provide a description of the work carried out. This may be shown in the original estimate.</b></p> <p><b>Guarantees are held by:</b></p> | <p>Yes/No</p>  |

# property questionnaire

|                       |   |    |     |            |                  |                      |  |
|-----------------------|---|----|-----|------------|------------------|----------------------|--|
| <b>14. Guarantees</b> |   |    |     |            |                  |                      |  |
| a.                    | <b>Are there any guarantees or warranties for any of the following:</b>   |    |     |            |                  |                      |  |
| (i)                   | Electrical work   | No | Yes | Don't know | With title deeds | Lost                 |  |
| (ii)                  | Roofing   | No | Yes | Don't know | With title deeds | Lost                 |  |
| (iii)                 | Central heating   | No | Yes | Don't know | With title deeds | Lost                 |  |
| (iv)                  | National House Building Council (NHBC)  | No | Yes | Don't know | With title deeds | Lost                 |  |
| (v)                   | Damp course   | No | Yes | Don't know | With title deeds | Lost                 |  |
| (vi)                  | Any other work or installations? (for example, cavity wall insulation, underpinning, indemnity policy)  | No | Yes | Don't know | With title deeds | Lost                 |  |
| b.                    | <b>If you have answered 'yes' or 'with title deeds', please give details of the work or installations to which the guarantee(s) relate(s):</b>                  |    |     |            |                  |                      |  |
| c.                    | <b>Are there any outstanding claims under any of the guarantees listed above?</b><br><br><b>If you have answered yes, please give details:</b>                  |    |     |            |                  | Yes/No               |  |
| <b>15. Boundaries</b> | <b>So far as you are aware, has any boundary of your property been moved in the last 10 years?</b><br><br><b>If you have answered yes, please give details:</b> |    |     |            |                  | Yes/No<br>Don't know |  |

# property questionnaire

|   |  |   |
|---|--|---|
| <b>16.</b>  | <b>Notices that affect your property</b>   |   |
| <b>In the past three years have you ever received a notice:</b> |  |   |
| a.  | advising that the owner of a neighbouring property has made a planning application?  | Yes/ <input checked="" type="checkbox"/> No/ <input type="checkbox"/> |
| b.  | that affects your property in some other way?  | Yes/ <input checked="" type="checkbox"/> No/ <input type="checkbox"/> |
| c.  | that requires you to do any maintenance, repairs or improvements to your property?   | Yes/ <input checked="" type="checkbox"/> No/ <input type="checkbox"/> |
|   | <b>If you have answered yes to any of a-c above, please give the notices to your solicitor or estate agent, including any notices which arrive at any time before the date of entry of the purchaser of your property.</b> |   |

**Declaration by the seller(s)/or other authorised body or person(s)**

I/We confirm that the information in this form is true and correct to the best of my/our knowledge and belief.

Signature(s) : 

Date: 1/07/25



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-  [Valuation Report](#)
-  [Executory Valuation](#)
-  [Tax Valuations](#)
-  [Separation Valuation](#)
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|                                       |   |  |   |  |  |
|---------------------------------------|---|--|---|--|--|
| <b>Aberdeen</b><br>△▲△ 01224 202800   | <b>Dalkeith</b><br>△▲ 0131 663 2780                     | <b>Edinburgh</b><br>△▲ 0131 2251234<br>△ 0131 557 9300 | <b>Glasgow West End</b><br>△▲ 0141 353 2080 | <b>Leeds</b><br>△ 0113 322 5069        | <b>Perth</b><br>△▲ 01738 638188<br>△ 01738 631631      |
| <b>Ayr</b><br>△▲ 01292 267987         | <b>Dumbarton</b><br>△▲ 01389 731682                     | <b>Elgin</b><br>△▲ 01343 553939                        | <b>Greenock</b><br>△▲ 01475 730717          | <b>Livingston</b><br>△▲ 01506 416777   | <b>Peterhead</b><br>△▲ 01779 470766                    |
| <b>Bearskens</b><br>△▲ 0141 611 1500  | <b>Dumfries</b><br>△▲△ 01387 264333                     | <b>Falkirk</b><br>△▲ 01324 635 999                     | <b>Hamilton</b><br>△▲ 01698 891400          | <b>London</b><br>△▲ 02033 761 236      | <b>St Andrews</b><br>△▲ 01334 477773<br>△ 01334 476469 |
| <b>Belfast</b><br>△ 02890 912975      | <b>Dundee</b><br>△▲ 01382 200454<br>△ 01382 220699      | <b>Fraserburgh</b><br>△▲ 01346 517456                  | <b>Inverness</b><br>△▲△ 01463 712239        | <b>Montrose</b><br>△▲ 01674 676768     | <b>Saltcoats</b><br>△▲ 01294 464228                    |
| <b>Birmingham</b><br>△ 0121 270 2266  | <b>Dunfermline</b><br>△▲ 01383 722337<br>△ 01383 731841 | <b>Galashiels</b><br>△▲ 01896 750150                   | <b>Kilmarnock</b><br>△▲ 01563 520318        | <b>Musselburgh</b><br>△▲ 0131 653 3456 | <b>Stirling</b><br>△▲ 01786 450438<br>△ 01786 474476   |
| <b>Coatbridge</b><br>△▲ 01236 436561  | <b>East Kilbride</b><br>△▲ 01355 229317                 | <b>Glasgow</b><br>△▲△ 0141 331 2807                    | <b>Kirkcaldy</b><br>△▲ 01592 205442         | <b>Oban</b><br>△▲ 01631 707 800        | <b>Paisley</b><br>△▲ 0141 889 8334                     |
| <b>Cumbernauld</b><br>△▲ 01236 780000 |   | <b>Glasgow South</b><br>△▲ 0141 649 8020               | <b>Lanark</b><br>△▲ 01555 663058            |  |  |